



Thank you for accessing the U.S. Environmental Protection Agency's Stratospheric Ozone Protection website with information about a potential violation of the refrigerant recovery and recycling requirements established in the Clean Air Act Amendments of 1990 (the Act). EPA appreciates tips from private citizens who witness or know of an illegal release of refrigerant into the atmosphere. In most cases, you will not be contacted by EPA again unless clarifying information is needed, as we cannot talk to the public about ongoing investigations or enforcement cases. Therefore we would like to explain what happens to the information that you will be supplying to EPA.

Each caller will be sent a form to report the information on the event, and a list of the EPA regional offices which serve the various states. Once you have completed the attached form, you should send your statement to the appropriate regional office.

The regional office may then proceed in a number of ways. In some cases, the regional office may send an investigative letter requesting more information about the incident under Section 114 of the Act. Failure to respond to a Section 114 letter can also lead to an enforcement action. In other cases, the regional office may send an investigator to the organization or individual involved to get more information about what happened. In some cases, the tip is reviewed but no action is taken because the circumstances of the incident do not support an enforcement action.

From the response to these Section 114 letters, on-site investigations, or other communications about the potential violations, the EPA regional office decides whether to pursue legal action against the alleged violator. Because proving a violation may be a complex effort, the final number of penalties levied against individuals or organizations will ultimately be a small fraction of the number of tips that EPA receives.

Global Programs Division (6205J)
U.S. Environmental Protection Agency
1200 Pennsylvania Avenue, NW
Washington, DC 20460

Fact sheets and public information brochures on the recovery and recycling requirements can be requested from the Hotline at (800)296-1996 or found on the website at <http://www.epa.gov/ozone/title6/609/609.html> (automotive), and <http://www.epa.gov/ozone/title6/608/608.html> (stationary/commercial).

Stratospheric Ozone Protection Program
Record of Complaint

Date Completed / /

Organization involved

Name of complainant

Owner's or other contact's name
()

Organization
()

Phone number

Phone number

Address

Address

Location at which violation occurred (if different than above)

Name(s) of additional personnel who witnessed violation
()

Phone number

Date on which violation occurred

Name

()

Phone number

Please describe in as much detail as possible the circumstance surrounding the violation

Please provide as much information in as much detail as possible. The more information initially provided by you will help lead to a more complete investigation by EPA. Thank you.

☐ Please check here if you require confidentiality.

☐ Please check here if you are interested in the Citizens' Award Program.

EPA Regional Offices

Send the form to the EPA office listed under the state or territory in which the violation occurred.

Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont

Denny Dart
U.S. EPA Region I (SEA)
JFK Federal Building
One Congress Street, 10th Floor
Boston, MA 02203
TEL: (617) 918-1850
FAX: (617) 918-4939

Arkansas, Louisiana, New Mexico, Oklahoma, Texas

Toni J. Allen
U.S. EPA Region VI (6EN-AA)
First Interstate Tower at Fountain Place
1445 Ross Ave., Suite 1200
Dallas, TX 75202
TEL: (214) 665-7271
FAX: (214) 665-7446

New York, New Jersey, Puerto Rico, U.S. Virgin Islands

Inessa Sloatskin
U.S. EPA Region II
Air Compliance Branch
290 Broadway, 21st Floor
New York, NY 10007-1866
TEL: (212) 637-4062
FAX: (212) 637-3998

Iowa, Kansas, Missouri, Nebraska

Alice Law
U.S. EPA Region VII (ARTX/APCO)
726 Minnesota Avenue
Kansas City, KS 66101
TEL: (913) 551-7623
FAX: (913) 551-7065

Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, West Virginia

Richard Eaton
U.S. EPA Region III/Wheeling Office
303 Methodist Building
1060 Chapline Streets, Suite 303
Wheeling, WV 26003
TEL: (304) 234-0265
FAX: (304) 234-0282

Colorado, Montana, North Dakota, South Dakota, Utah, Wyoming

Cindy Reynolds
U.S. Region VIII (8ENF-T)
999 18th Street, Suite 500
Denver, CO 80202
TEL: (303) 312-6206
FAX: (303) 312-6409

Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, Tennessee

Pamela McIlvaine
U.S. EPA Region IV (APT-AE)
100 Alabama Street, SW
Atlanta, GA 30303
TEL: (404) 562-9197
FAX: (404) 562-9164

American Samoa, Arizona, California, Guam, Hawaii, Nevada

Jeff Darcy
U.S. EPA Region IX (AIR6)
75 Hawthorne Street
San Francisco, CA 94105
TEL: (415) 972-3993
FAX: (415) 972-1076
Region IX Complaint Line: (415) 972-1086

Illinois, Indiana, Michigan, Minnesota, Ohio, Wisconsin

Sara Dauk
U.S. EPA Region V (AR-18J)
77 West Jackson Blvd.
Chicago, IL 60604
TEL: (312) 886-0243353-8780
FAX: (312) 886-5824

Alaska, Idaho, Oregon, Washington

Jim Greaves
U.S. EPA Region X (OAQ-107)
Idaho Operations Office
1435 N. Orchard
Boise, Idaho 83708
TEL: (208) 378- 5771
FAX: (208) 378- 5744